

- Do you have a child or young person diagnosed or undergoing an assessment for a disability or developmental difficulty?
- Do you want to know about local services and activities which you or your child/young person can access?
- Do you sometimes find it difficult knowing who to turn to for help, information or advice?

Our Family Liaison Officers are extremely passionate about promoting appropriate services and support that is available.

We act as a first point of contact for all families, to help with enquiries about services and leisure activities that children and young people can access.

We offer guidance and support to help families navigate the 'system', signpost to the correct professionals and provide support and resources.

We ensure that families are provided with access to appropriate services and to obtain feedback to inform service development.



Newport, South Torfaen & South Monmouthshire

To speak to Jayne & Melissa, our Family Liaison Officers based in Serennu Children's Centre call 01633 748013 or email family.liaison.abb@wales.nhs.uk



Blaenau Gwent, North Torfaen & North Monmouthshire

To speak to Sarah, our Family Liaison Officer based in Nevill Hall Children's Centre call 01873 732712 or email ABB.FamilyLiaisonNorth@wales.nhs.uk



Caerphilly County Borough

To speak to Lisa, our Family Liaison Officer based in Caerphilly Children's Centre call 02920 867447 or email Lisa.George2@wales.nhs.uk