

# Frequently Asked Residential Questions

## Safety and Supervision

We understand that safety is a top priority for parents. Our residential trips are led by a team of experienced teachers and support staff who are trained in safeguarding and first aid. We will ensure that pupils are appropriately supervised at all times, and we adhere to strict safety protocols to protect their well-being. All our residential visits and the activities undertaken have been approved by the local authority.

## Accommodation Standards

We carefully select accommodation that meets high standards of safety and hygiene. All lodgings are checked before use and monitored throughout the trip. Our team visits the accommodations to ensure they are suitable for our students prior to the residential.

Your child will share a bedroom/dormitory with other students. We will carefully choose which students share bedrooms, and this will be planned to support students' needs. You or your child do not have the opportunity to choose who your child shares a room with.

## Health and Medical Needs

Parents/carers must share any medical concerns or requirements with us prior to the trip, through returning the medical consent form. Our staff are trained to handle various health needs, and we will ensure that any necessary medications are administered as per parental instructions. If we have concerns about our ability to administer certain medications we will discuss this with you prior to the trip.

We ask that all medication that is required for the trip is sent into school, with a completed "request to give medication" form by the date advised in the residential letter. It **MUST** be clearly labelled with the students name and in it's original box. This will allow our first aid team to check everything before leaving. Please do not leave it until the morning of the residential to send in your child's medication as this does not allow enough time if there are any queries.

In the event that a student becomes ill or injured, we will contact you using the information you have provided on the consent form. We will discuss how your child is presenting if they are unwell and agree the next steps. Please note that if

a staff member requests that you come and collect your child due to them being unwell or injured, you must agree and arrange transport to come and collect.

### **Cost and Financial Assistance:**

We strive to keep the costs of our residential trips as reasonable as possible. We also offer financial assistance for families who have a child who is entitled to pupil premium support, as well as offering payment plan options. Please reach out to the school office if you have any concerns about the financial aspect of the trip.

### **Communication During the Trip**

We understand that parents want to be informed about their child's experience.

A message will be sent once they have arrived at the centre, using the Reach More parents App. We will then provide a general message each morning and afternoon. We will not have the staffing capacity or resources to send individual or more frequent messages/correspondence. Please be aware your child is not permitted to take their mobile phone on any residential.

### **Behaviour and Peer Interaction**

To promote a positive experience we will discuss about expectations for behaviour before the trip. Our staff will be present to support pupils in navigating social interactions and resolving any conflicts that may arise. Please note that you will need to be available to come and collect your child if they are persistently refusing to follow instructions, and are not keeping themselves and others safe.

### **Emergency Procedures**

We have comprehensive emergency procedures in place, and all staff are trained to respond effectively to various situations.

