



Perton First School Working together with our families

How we can support your child together

We see our parents and carers as partners. When home and school work together, children do better — in their learning, their wellbeing and their attendance. Here is what you can expect from us, and a few simple things that make the biggest difference at home.

What you can expect from us

- A warm welcome, and staff who are glad to hear from you.
- Clear, timely information about how your child is doing.
- More than one way to reach us — and translation if you need it.
- We listen, and we tell you what changed as a result.

How you can help at home

- Please read together often — talk about the book and ask questions. It matters more than anything else.
- Ask your child open questions about their day and their learning.
- Tell us early if something changes at home that might affect them.

How to get in touch

- Day-to-day: email office@perton-first.staffs.sch.uk we reply within 2 working days
- Urgent: 01902 500450
- To meet a teacher: Call 01902 500450
- A concern or complaint: Please contact your child's teacher first or the school office if it is not class related.

A few things worth knowing

- We contact all parents and carers who hold parental responsibility, including those who don't live with their child, unless a court order says otherwise.
- If your child has special educational needs, we'll meet with you to review progress at least three times a year.
- If you would like to shape how the school works, watch out for our questionnaires, governor vacancies and the PTFA — your views impact on what we do.

Thank you for working with us. Together we can give your child the best start in their learning journey.