

## Frequently Asked Questions

**Is the school operating a ‘phased’ re-opening, what does my child do when they are not at school?**

*Yes, year groups will be gradually phased in. Online learning will continue for those year groups or students who are unable to attend on day 1 (Wednesday 3<sup>rd</sup> September).*

**Will students need to attend school?**

<b>Week commencing 1<sup>st</sup> September 2020</b>					
<b>Monday 30<sup>th</sup> August</b>	<b>Tuesday 1<sup>st</sup></b>	<b>Wednesday 2<sup>nd</sup></b>	<b>Thursday 3<sup>rd</sup></b>	<b>Friday 4<sup>th</sup></b>	
<b>No students</b>	<b>Staff Inset day Information will follow</b>	<b>Years 7,11,13 ONLY</b>	<b>Years 7,10,11,13 ONLY</b>	<b>Years 7,8,10,11,13 ONLY</b>	
		<b>Enter the site via Slaidburn Road as normal. Gates will not open until 8.15</b>			
		Y7 via restaurant doors Y11 via music fire exit Y13 via reception	Y7 via restaurant door Y10 via DT fire exit door Y11 via music fire exit Y13 via reception	Y7 via restaurant door Y8 via community entrance Y10 via DT fire exit Y11 via music fire exit Y13 via reception	
<b>Students arriving on the bus, bin their masks and enter with their year group entrance</b>					
<b>Monday 7<sup>th</sup></b>					
<b>ALL Years 7,8,10,11 and 13 – entering at the points above Y9 via atrium</b>					

*It is a statutory requirement that all children attend school.*

**Will my child get a sanction if they are not in the correct uniform?**

*We will identify any issues over the first 2 weeks. If there is a genuine reason for a uniform breach, we will work with the family to support compliance. We have several items we can lend or provide.*

*If your child is confused about when they should wear the PE uniform, again we will offer support. Should the situation occur regularly, we will discuss with parents and a sanction may be issued.*

*If we believe the uniform breach is due to deliberate non-compliance, a sanction will be issued.*

**Can my child wear leggings for PE?**

*No, leggings are a banned item from the standard uniform and the PE uniform. PLAIN black tracksuit bottoms/joggers can be worn.*

**Does my child need to wear a blazer when they have PE?**

*No, we have asked families to purchase a PLAIN BLACK hoody or sweatshirt to keep children warm. Logoed items will not be allowed.*

**Will my child get a meal if we have not set up a payment system yet?**

*We will always ensure that a child is given a meal regardless of the circumstances. Please organise Parentpay as soon as possible. We will contact you directly if money has not been entered onto your child’s account.*

## **I still do not know how my child will get to school?**

*If you have a query regarding school transport can you please contact [passengertransport@durham.gov.uk](mailto:passengertransport@durham.gov.uk) or on 03000 264444 (option 3)*

## **What if my child is still shielding?**

*The Local Authority has shared this information with us and we will work with individual families to support learning.*

## **Will students need to wear PPE (i.e. gloves or a mask)**

*The government advice remains that students may wish to wear a mask (or similar) in school but it is not compulsory. A strict cleaning routine will be in place to support the social distancing measures and hand sanitising. Visors will be expected to be worn in rooms where tables/benches do not face the front or where year group bubbles are compromised.*

## **How will social distancing work at North Durham Academy?**

*Our 'movement' protocols have been carefully planned out with additional signage to show the direction of travel and avoid lengthy contact with any individual. Students are expected to walk in single file and not beside classmates. Year groups will remain in their year group bubble throughout learning, eating and resting. When the year group bubble cannot be maintained (eg when a child needs to access the Harbour or Personalised Learning Centre), visors will be expected to be worn.*

## **If my child does misbehave in school and/or put the health and safety of others in jeopardy, what action will be taken?**

*All situations will continue to be dealt with based on the individual circumstances that surround it. We expect students to adhere to our basic expectations as outlined in this guide – this ensures everyone is able to reengage fully with learning, is safe in school and the spread of the virus is limited.*

## **What do I do if the school contacts me and suspects my child may have COVID-19?**

- 1. We will isolate your child and contact you immediately*
- 2. We will insist that you order a test: order a test immediately at [www.nhs.uk/coronavirus](http://www.nhs.uk/coronavirus) or call 119 if you have no internet access*
- 3. We will contact you for the results*
- 4. We will support the test and trace service to share contacts*

*It is important that you respond as soon as possible so that you get appropriate advice to those who need it. You will be told to do this online via a secure website or you will be called by one of our contract tracers.*

If this process is not followed, we will not allow your child to return for 14 days.

**If you require further clarity or wish to discuss any concerns regarding your child's return, please contact [info@ndacademy.co.uk](mailto:info@ndacademy.co.uk) who will refer you to a member of the Leadership Team.**